

COMPANY POLICY

QUALITY

Austrak is committed to providing the highest quality products and services for our clients by fully understanding their contractual requirements and expectations. This commitment is driven by our unique delivery approach based on direct employment, collaboration and innovation.

Our reputation for delivering world-class projects is achieved first and foremost through the commitment and capability of our people who ensure that our products and services meet our company standards. This policy forms part of our global policy framework, underpinned by our Global Code of Conduct.

To realise our goal of quality excellence we are committed to:

- Maintaining our ISO 9001:2008 quality standard certifications through compliance with the Company's Quality Management System
- Communicating the Quality Policy and Quality Management System to all employees
- Reviewing and improving our systems and processes in a structured approach
- Strengthening relationships and encouraging repeat business with existing clients
- Working collaboratively with our supply chain to ensure a consistent approach
- Building a strong culture of quality and business excellence in delivery based on openness, trust and respect
- Developing the skills, knowledge and experience of our employees to enable them to reach their full potential
- Making available sufficient and competent resources
- Planning our operations effectively to get it right first time, eliminating the risks associated with nonconformity and therefore helping to protect the health and safety of all
- Inspecting, testing and verifying our products and self certifying the quality of our work
- Continually striving to improve our quality performance and sharing best practice
- Collecting, managing and delivering accurate and complete information in a timely manner to allow controlled design, manufacture, assembly, commissioning and close out

Our policies and quality management systems are reviewed and updated regularly incorporating client needs and reacting to the world around us to make Austrak the company of first choice for all our customers, whilst challenging and changing the image of construction worldwide

Austrak is committed to ensuring that this policy is implemented in line with legislation, regulations and codes of practice, by all employees.

I personally commit Austrak to this Policy.



Cathal O'Rourke
Managing Director