

Austrak Company Policy Quality

Austrak is committed to providing the highest quality products and services for our clients by fully understanding their contractual requirements and expectations.

This is achieved first and foremost through the commitment and capability of our people who ensure that our products and services meet relevant Australian Standards and internal Austrak company standards.

To realise our goal of quality excellence we are committed to:

- Maintaining our ISO 9001:2015 quality standard certifications through compliance with the Company's Integrated Management System
- Communicating the Quality Policy and Integrated Management System to all employees
- Reviewing and improving our systems and processes in a structured approach
- Working collaboratively with our supply chain to ensure consistent high quality materials
- Developing the skills, knowledge, understanding and experience of our employees to enable them to maintain and comply with the quality standards and controls
- Building a strong culture of engagement and understanding of the need for our quality requirements
- Making available sufficient and competent resources
- Inspecting and testing our products, recording non-compliance and developing plans to eliminate defects
- Continually striving to improve our quality performance and sharing best practice.



Murray Adams
General Manager